EXHIBIT 13

COMMERCIAL LINES POLICY



Associated Industries Insurance Company, Inc.

Associated Industries Insurance Company, Inc.

P.O. Box 318004 Cleveland, OH 44131-0880

THIS POLICY CONSISTS OF:

- DECLARATIONS
- COMMON POLICY CONDITIONS
- COVERAGE FORMS
 APPLICABLE ENDORSEMENTS

Associated Industries Insurance Company, Inc.

In Witness Whereof, the Company has caused this policy to be executed and attested, and, if required by state law, this policy shall not be valid unless countersigned by a duly authorized representative of the Company.

President

Elissa Pacheco

Zina Właelino

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Associated Industries Insurance Company, Inc. Administered through:

AmTrust E&S Insurance Services 160 Federal Street, 3rd Floor Boston, MA 02110

Policy Number: AES1058242 01

Named Insured: Wachtel Missry LLP

\$

150,225.00

LAWYERS PROFESSIONAL LIABILITY INSURANCE POLICY DECLARATIONS

Renewal of: N/A **Policy Period:** From 10/19/2018 10/19/2019 **Retroactive Date: Full Prior Acts** Prior and Pending Litigation Date: 10/19/2018

Named Insured and Address **Broker Name and Address**

Wachtel Missry LLP Christine Diaz

One Dag Hammarskjold Plaza 480 Norristown Road 885 Second Avenue Blue Bell, PA 19422 New York, NY 10017

Professional Services Covered by this Policy: Per Policy Form

IN RETURN FOR THE PAYMENT OF THE PREMIUM. AND SUBJECT TO ALL THE TERMS OF THIS POLICY. WE AGREE WITH YOU

I TO PROVIDE THE INSURANCE AS STATED IN THIS POLICY.	IIS POLICY, WE AGRE	E WIIH
LIMITS OF INSURANCE		
Each Claim	\$	5,000,000
Policy Period Aggregate	\$	5,000,000
DISCIPLINARY PROCEEDING COVERAGE		
Each Disciplinary Hearing	\$	25,000
Policy Period Aggregate	\$ \$	100,000
NETWORK SECURITY AND PRIVACY COVERAGE		
Each Claim	\$	1,000,000
Policy Period Aggregate	\$	1,000,000
RETENTION	SELF-INSURED RETENTION	
Each Claim	\$	100,000
Policy Period Aggregate	\$	None
MAXIMUM LIMIT		
Each Claim	\$	5,000,000
Policy Period Aggregate	\$	5,000,000
. 5.103 . 199. 199. 10	Ψ	3,000,000

Earned Minimum Premium shall be 25 percent of the Total Premium

Forms and Endorsements Applicable See Forms and Endorsements Schedule

TOTAL PREMIUM FOR THIS COVERAGE

THIS IS A CLAIMS MADE AND REPORTED POLICY, EXCEPT AS OTHERWISE PROVIDED HEREIN, THIS POLICY COVERS ONLY CLAIMS FIRST MADE AGAINST THE INSURED DURING THE POLICY PERIOD AND REPORTED TO THE COMPANY DURING THE POLICY PERIOD OR EXTENDED REPORTING PERIOD, IF APPLICABLE. PLEASE READ THE POLICY CAREFULLY.

THE LIMITS OF LIABILITY AVAILABLE TO PAY INSURED DAMAGES SHALL BE REDUCED BY AMOUNTS INCURRED FOR CLAIMS EPXENSES, UNLESS THE POLICY IS OTHERWISE ENDORSED. AMOUNTS INCURRED FOR CLAIM EXPENSES AND DAMAGES SHALL ALSO BE APLIED AGAINST THE SELF-INSURED RETENTION, UNLESS THE POLICY IS OTHERWISE ENDORSED.

TERMS THAT APPEAR IN BOLD TYPE, OTHER THAN THE CAPTION TITLES, HAVE SPECIAL MEANING. PLEASE REFER TO SECTION II. DEFINITIONS.

These Declarations, the completed and signed **Application**, and this policy with endorsements shall constitute the full and complete contract between the Insured and the Company as of the effective date unless and until otherwise endorsed.

Issued Date: 10/23/2018

Associated Industries Insurance Company, Inc. Administered through: AmTrust E & S Insurance Services, Inc. 160 Federal Street, 3rd Floor Boston, MA 02109

Policy Number: AES1058242 01

Named Insured: Wachtel Missry LLP

COMMON POLICY DECLARATIONS

Policy Number	AES1058242 01	Policy Period	From 10/19/2 12:01 a.m. Standard Time a		To 10/19/2019 d's Address
Transaction	New Business				
Named Insured an Wachtel Missry LI One Dag Hamma 885 Second Aven New York NY 100	_P rskjold Plaza ue	Program Brokerage Group (PROF) jold Plaza 480 Norristown Road Blue Bell PA 19422			
Business Descript	tion	Type of Busi Partnership	ness	Audit Per	iod
In return for the insurance as state	payment of the premium, and in this policy. This policy of subject to adjustment. COVERAGE PART I	nd subject to all the consists of the followir			
POLICY PREMIUM DEPOSIT PREMIUM POLICY FEE TOTAL DEPOSIT PREMIUM Minimum Retained Audit Premium \$ 37,556.25 Minimur		Minimum Retained	\$ \$ \$ \$ Premium	150,000.00 150,000.00 225.00 150,225.00 \$ 37,556.25	
Forms applicable	e to all Coverage Parts:	See Forms and E	ndorsements schedu	le	
Countersigned thi	s	Ву		a wtael	
			Authorize	d Represent	tative

Issued Date: 10/23/2018

Associated Industries Insurance Company, Inc. Administered through: AmTrust E & S Insurance Services, Inc. 160 Federal Street, 3rd Floor Boston, MA 02109

Policy Number: AES1058242 01 Named Insured: Wachtel Missry LLP

FORMS AND ENDORSEMENTS SCHEDULE

e Form _	Ed. Date	Description
AESPL005	(01/14)	LAWYERS' PROFESSIONAL LIABILITY INSURANCE POLICY
AESPL014	(01/14)	POLICYHOLDERS GUIDE TO REPORTING A PROFESSIONAL LIABILITY CLAIM
AESPL017	(01/14)	TOTAL TERRORISM EXCLUSION
AESPL031	(01/14)	NUCLEAR ENERGY LIABILITY EXCLUSION
AESPL043	(01/14)	SPECIFIC CLAIM EXCLUSION
AESPL050	(01/14)	MINIMUM RETAINED PREMIUM ENDORSEMENT
AESPL067	(01/14)	COVERAGE ENHANCEMENTS FOR PREFERRED RISKS LAWYERS
AESPL088	(01/14)	OPTIONAL EXTENDED REPORTING PERIOD AMENDMENT
AESPL134	(10/15)	MODIFIED CANCELLATION PROVISION – NONPAYMENT OF PREMIUM ONLY
AESPL138	(10/15)	COVERAGE FOR PREDECESSOR FIRMS
AESPL145	(08/16)	MODIFIED PRIOR & PENDING EXCLUSION
AESPL99034	(09/14)	IDENTITY RECOVERY COVERAGE
AESPN	(08/11)	ASSOCIATED INDUSTRIES INSURANCE COMPANY PRIVACY POLICY
	AESPL005 AESPL014 AESPL017 AESPL031 AESPL043 AESPL050 AESPL067 AESPL088 AESPL134 AESPL138 AESPL138 AESPL145 AESPL99034	AESPL005 (01/14) AESPL014 (01/14) AESPL017 (01/14) AESPL031 (01/14) AESPL043 (01/14) AESPL050 (01/14) AESPL067 (01/14) AESPL088 (01/14) AESPL088 (01/14) AESPL134 (10/15) AESPL138 (10/15) AESPL138 (08/16) AESPL99034 (09/14)

Issued Date: 10/23/2018 Page 3 of 3

Service of Suit

Service of process for any suit instituted against the Company concerning this Policy may be made upon the Superintendent, Commissioner, or Director of Insurance or other person specified for that purpose in the statute or his/her successor or successors in office as their true and lawful attorney upon whom may be served any lawful process in any action, suit, or proceeding instituted by or on behalf of the Insured or any beneficiary hereunder and arising out of this Policy.

The Company hereby designates:

Corporation Service Company 80 State Street Albany, NY 12207-2543

as the person(s)/organization to whom the Superintendent, Commissioner, or Director of Insurance or other specified person is authorized to mail such process or a true copy thereof, in compliance with the applicable statutes governing said service of process in the state or jurisdiction in which a cause of action under this Policy

IL P 001 01 04

U.S. TREASURY DEPARTMENT'S OFFICE OF FOREIGN ASSETS CONTROL ("OFAC") ADVISORY NOTICE TO POLICYHOLDERS

No coverage is provided by this Policyholder Notice nor can it be construed to replace any provisions of your policy. You should read your policy and review your Declarations page for complete information on the coverages you are provided.

This Notice provides information concerning possible impact on your insurance coverage due to directives issued by OFAC. **Please read this Notice carefully.**

The Office of Foreign Assets Control (OFAC) administers and enforces sanctions policy, based on Presidential declarations of "national emergency". OFAC has identified and listed numerous:

- Foreign agents;
- Front organizations;
- Terrorists;
- Terrorist organizations; and
- Narcotics traffickers;

as "Specially Designated Nationals and Blocked Persons". This list can be located on the United States Treasury's web site – http://www.treas.gov/ofac.

In accordance with OFAC regulations, if it is determined that you or any other insured, or any person or entity claiming the benefits of this insurance has violated U.S. sanctions law or is a Specially Designated National and Blocked Person, as identified by OFAC, this insurance will be considered a blocked or frozen contract and all provisions of this insurance are immediately subject to OFAC. When an insurance policy is considered to be such a blocked or frozen contract, no payments nor premium refunds may be made without authorization from OFAC. Other limitations on the premiums and payments also apply.



An AmTrust Financial Company

LAWYERS' PROFESSIONAL LIABILITY INSURANCE POLICY

THIS IS A CLAIMS MADE AND REPORTED POLICY

THIS POLICY IS LIMITED TO LIABILITY FOR ONLY THOSE CLAIMS THAT ARE FIRST MADE AGAINST THE INSURED DURING THE POLICY PERIOD AND REPORTED TO THE COMPANY IN ACCORDANCE WITH THE TERMS OF THIS POLICY. CLAIM EXPENSES REDUCE THE LIMIT OF LIABILITY. PLEASE REVIEW THIS POLICY CAREFULLY.

In consideration of the payment of the premium, and the undertaking of the **Insured** to pay the Retention herein, and in reliance upon all statements made and information contained in the **Application**, which is attached hereto and made a part hereof, and subject to the Declarations, limitations, conditions, provisions and other terms of this Policy, the **Company** and the **Insured** agree as follows:

I. INSURING AGREEMENTS

- A. The Company shall pay Damages and Claim Expenses, in excess of the Self-Insured Retention identified in the Declarations, if applicable, and subject to the Policy's Limit of Liability, that the Insured shall become legally obligated to pay as a result of a Claim made against the Insured for a Wrongful Act, provided that (i) the Claim is first made against the Insured and reported to the Company, in writing, during the Policy Period or the Extended Reporting Period, if applicable; (ii) the Insured has no knowledge of such Wrongful Act prior to the Inception Date of this Policy; and (iii) such Wrongful Act took place on or after the Retroactive Date set forth in the Declarations Page of this Policy and prior to the end of the Policy Period.
- B. If Each Claim and Policy Period Aggregate limits have been purchased for Network Security and Privacy coverage as designated in the Declarations, the Company shall pay Damages and Claims Expenses resulting from any Claim first made against the Insured for a Network Security Wrongful Act or Privacy Wrongful Act, provided that (i) the Claim is first made against the Insured and reported to the Company, in writing, during the Policy Period or the Extended Reporting Period, if applicable; (ii) the Insured has no knowledge of such Network Security Wrongful Act or Privacy Wrongful Act prior to the Inception Date of this Policy; and (iii) such Network Security Wrongful Act or Privacy Wrongful Act took place on or after the Retroactive Date set forth in the Declarations Page of this Policy and prior to the end of the Policy Period.
- C. Defense. As part of and subject to the Policy's Limit of Liability, the Company shall have the right and duty to defend any Claim against the Insured to which this Policy applies, even if the allegations of the Claim are groundless, false, or fraudulent. However, the Company's duty to defend shall terminate upon exhaustion of the applicable Limit of Liability by the payment of Damages and/or Claim Expenses.
- D. Settlement of Claims. The Company shall have the right to make such investigation, negotiation or settlement of a covered Claim that it deems expedient; provided, however, that the Company shall not settle any Claim without the consent of the Insured, which shall not be unreasonably withheld. If the Company recommends a settlement and the Insured refuses to give written consent to such settlement as recommended by the Company, then the Company's liability shall not exceed the amount which the Company would have paid for Damages and Claim Expenses at the time the Claim could have been settled or compromised.

E. Disciplinary Proceedings. The Company will reimburse the Insured for reasonable attorney fees, costs and expenses resulting from the investigation or defense of each Disciplinary Proceeding incurred as a result of a notice of proceeding both first received by the Insured and reported in writing to the Company during the Policy Period, and arising out of a covered Wrongful Act. The maximum amount payable by the Company hereunder shall not exceed \$25,000 for each Disciplinary Proceeding, subject to a maximum aggregate of \$100,000 regardless of the number of Insureds or the number of Disciplinary Proceedings. The amount payable under this Insuring Agreement is in addition to the Limit of Liability set forth in the Declarations and the Retention is not applicable to such amount.

II. DEFINITIONS

Wherever used in this Policy:

- A. "Application" means all signed applications, including attachments and other materials submitted therewith or incorporated therein, submitted by the Insured to the Company for this Policy or for any policy of which this Policy is a direct or indirect renewal or replacement. "Application" shall also include all documents provided by the Insured to the Company in connection with the underwriting or issuance of this Policy and any information contained on the website(s) of the Insured, whether provided to the Company directly or indirectly through the use of public databases or similar sources. All such applications, attachments, and materials are deemed attached to and incorporated into this Policy.
- B. "Bodily Injury" means physical injury, sickness or disease sustained by a person, including death resulting from an of these at any time. "Bodily Injury" includes emotional distress, or mental anguish whether or not accompanied by physical injury, sickness or disease.
- C. "Claim" means a written demand received by the Insured for monetary Damages which alleges a Wrongful Act, including:
 - 1. the service of suit or any civil proceeding in a court of law or equity, including any appeal therefrom, which is commenced by the filing of a complaint, motion for judgment, or similar proceeding;
 - 2. institution of arbitration, mediation or other formal alternative dispute resolution proceeding;
 - 3. any written request to toll or waive a statute of limitations.

A **Claim** for injunctive relief alleging any **Wrongful Act** for which insurance would have been granted under this Policy if **Damages** had been sought, will be considered a **Claim** for the purposes of this Policy, but only the **Claim Expenses** arising therefrom will be covered by this Policy.

- D. "Claim Expenses" means:
 - 1. reasonable and necessary fees charged by an attorney designated by the Company;
 - 2. all other reasonable fees, costs and expenses resulting from the investigation, adjustment, defense and appeal of a **Claim**, if incurred by the **Company** or by the **Insured** with the written consent of the **Company**.

"Claim Expenses" shall not include (i) salary expenses or wages of any employee or officer of the Company or any supervisory counsel retained by the Company; (ii) salary expenses or wages of the Insureds; or (iii) any fees, costs or expenses incurred in connection with any criminal proceedings or actions against an Insured. The determination by the Company as to the reasonableness of Claim Expenses shall be conclusive on the Insured.

- E. "Company" means the insurer named in the Declarations.
- F. "Computer System" means computers and associated software, input and output devices, data storage devices, networking equipment and back up facilities.

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- G. "Damages" means any compensatory sum which the Insured becomes legally obligated to pay and includes:
 - 1. monetary judgments or settlements;
 - punitive or exemplary damages to the extent such damages are insurable under the law most favorable to the insurability of such damages of any jurisdiction which has a substantial relationship to the Insured, the Company, this Policy or the Claim;
 - 3. pre-judgment and post-judgment interest.

"Damages" shall not include:

- 1. taxes, fines or penalties, sanctions, whether imposed by law or otherwise (except as provided above with respect to punitive or exemplary damages);
- the return, reduction or restitution of fees, expenses or costs for Professional Services performed or to be performed by the Insured, or disgorgement by any Insured;
- matters uninsurable under the law pursuant to which this Policy is construed;
- 4. the cost of correcting, re-performing or completing **Professional Services**;
- 5. future profits, future royalties, costs of licensing, or other costs of obtaining future use; or the costs to comply with orders granting injunctive relief or non-monetary relief, including specific performance, or any agreement to provide such relief.
- H. "Disciplinary Proceeding" means a proceeding alleging violation of any disciplinary rule or other professional misconduct before an administrative, regulatory or disciplinary board, or agency with authority to render a determination as to whether such alleged professional misconduct is to be subject to discipline. However, "Disciplinary Proceeding" shall not include a criminal proceeding or an Organizational Peer Review.
- I. "Denial of Service Attack" means a malicious attack by a third party which is designed to slow or completely interrupt access to a targeted Computer System or website by other third parties authorized to gain access to that Computer System or website.
- J. "Insured" means:
 - 1. the **Named Insured** and any Predecessor Firm designated in the Declarations;
 - any individual or professional corporation who is or becomes a partner, officer, director, stockholder, per diem attorney, independent contract attorney, or employee of the **Named Insured**, but solely while acting within the scope of their duties as such on behalf of the **Named Insured** in rendering **Professional Services**;
 - any individual or professional corporation who was a partner, officer, director, stockholder, per diem attorney, independent contract attorney, or employee of the Named Insured, but solely while acting within the scope of their duties as such on behalf of the Named Insured in rendering Professional Services;
 - 4. any individual or professional corporation designated "counsel" or "of counsel" to the **Named Insured**, but solely while acting within the scope of their duties as such on behalf of the **Named Insured** for which a fee inures to the **Named Insured**:
 - 5. any individual or professional entity, corporation, or partnership to whose financial assets and liabilities the **Named Insured** becomes the majority successor in interest during the **Policy Period** but only if:

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- a. within 60 days of becoming the majority successor in interest, the **Named Insured** has provided the **Company** with full particulars of such individual, professional entity, corporation, or partnership and the **Company**, which shall not be required to insure such individual, professional entity, corporation, or partnership, has agreed in writing to insure such individual, professional entity, corporation, or partnership; and
- b. the **Named Insured** has paid the additional premium, if any, charged by the **Company** and has agreed to any amendment of the provisions of this Policy;
- the estate, heirs, executors, administrators, assigns and legal representatives of any **Insured** in the event of death, incapacity, insolvency or bankruptcy, but any such coverage shall apply only with respect to a **Wrongful Act** of such **Insured**;
- 7. the lawful spouse or lawful domestic partner of any Insured, if named as a co-defendant with such Insured solely by reason of such spouse's status as a spouse or such domestic partner's status as a domestic partner, or such spouse's or domestic partner's ownership interest in property that is sought by a claimant as recovery for an alleged Wrongful Act of such Insured, but any such coverage shall apply only with respect to a Wrongful Act of such Insured.

All terms and conditions of this Policy including, without limitation, the Retention applicable to **Claims Expenses** and **Damages** incurred by the **Insured**, shall also apply to **Claims Expenses** and **Damages** incurred by the lawful spouse, domestic partner, estate, heirs, executors, administrators, assigns and legal representatives of such **Insured**.

- K. "Insured's Computer System" means computers and associated software, input and output devices, data storage devices, networking equipment and back up facilities:
 - 1. operated by and either owned by or leased to the **Insured**;
 - 2. operated by a third party service provider and used for the purpose of providing hosted services to the **Insured** or for processing, maintaining, hosting or storing electronic data of the **Insured**, pursuant to a written contract with the **Insured** for such services.
 - "Insured's Computer System" shall also include the websites of the Insured and any data, text, sounds, graphics, images or similar matter stored thereon.
- L. "Interrelated Wrongful Acts" means Wrongful Acts that are causally or logically related and include all Wrongful Acts that have as a common nexus any fact, circumstance, situation, or event, or which are the same, related or continuous acts, regardless of whether the Claim or Claims alleging such acts involve the same or different claimants, Insureds or legal causes of action.
- M. "Malicious Code" means unauthorized, corrupting or harmful software code, including computer viruses, Trojan horses, keystroke loggers, worms and logic bombs.
- N. "Network Security" means those activities performed by the Insured, or by others for or on behalf of the Insured, to protect against Unauthorized Access to, Unauthorized Use of, or a Denial of Service Attack by a third party directed against, or the transmission of Malicious Code to, the Insured's Computer System.
- O. "Network Security Wrongful Act" means any actual or alleged act, error, omission, neglect, or breach of duty by an Insured or the Insured's Service Provider, which causes a breach of the Insured's Network Security that results in:
 - 1. the theft, alteration, or destruction of electronic data on the Insured's Computer System;
 - 2. the Unauthorized Access to or Unauthorized Use of the Insured's Computer System;
 - 3. the denial of an authorized user's access to the **Insured's Computer System**, unless the denial of such authorized user's access is caused by a mechanical or electrical failure outside the control of the **Insured**;

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- 4. the participation by the **Insured's Computer System** in a **Denial of Service Attack** directed against a third party's **Computer System**; or
- the transmission of Malicious Code from the Insured's Computer System to a third party's Computer System.

P. "Personal Information" means:

- 1. an individual's name, social security number, medical or healthcare data, other legally protected health information, drivers license number, state identification number, credit card number(s), debit card number(s), address, telephone number(s), bank or other financial institution account numbers, account histories, or passwords; and
- 2. other nonpublic personal information, in any format, as defined in **Privacy Regulations**.
- "Personal Information" shall not include information that is lawfully made available to the general public for any reason, including, but not limited to, information lawfully obtained from federal, state or local government agencies.
- Q. "Personal Injury" means injury other than Bodily Injury arising out of one or more of the following offenses:
 - 1. wrongful entry or eviction, trespass, eavesdropping, false arrest or malicious prosecution;
 - 2. invasion, infringement, interference with the right to privacy or of publicity, including false light, public disclosure of private facts, intrusion or commercial appropriation of name or likeness; or
 - 3. defamation, slander or libel.
- R. "Policy Period" means the period from the inception date of this Policy to the Policy expiration date stated in the Declarations or its earlier cancellation date, if any.
- S. "Privacy Event" means:
 - 1. an unauthorized disclosure or loss of:
 - a. Personal Information in the care, custody or control of any Insured or Service Provider; or
 - corporate information in the care, custody or control of any Insured or Service Provider that is specifically identified as confidential or proprietary and which is protected under a written nondisclosure or other confidentiality agreement or other similar contract; or
 - a violation of any Privacy Regulation.
- T. "Privacy Regulation" means the following statutes and regulations, including any amendments thereto, associated with the control and use of personally identifiable financial, medical or other sensitive information:
 - 1. Health Insurance Portability and Accountability Act of 1996 (Public Law 104-191) and Health Information Technology for Economic and Clinical Health Act;
 - 2. Gramm-Leach-Bliley Act of 1999;
 - 3. the California Security Breach Notification Act (CA SB 1386) and Massachusetts 201 CMR 17;
 - 4. Identity Theft Red Flags under the Fair and Accurate Credit Transactions Act of 2003;
 - 5. Section 5(a) of the Federal Trade Commission Act, 15 U.S.C. § 45(a), but solely for alleged violations of unfair or deceptive acts or practices in or affecting commerce; and
 - other similar state and federal identity theft and privacy protection legislation that requires commercial
 entities that collect **Personal Information** to post privacy policies, adopt specific privacy or security
 controls, or notify individuals in the event that **Personal Information** has potentially been
 compromised.

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- U. "Privacy Wrongful Act" means any actual or alleged act, error, omission, neglect or breach of duty by an Insured or by a Service Provider for services performed for or on behalf of the Insured that results in a Privacy Event.
- V. "Professional Services" means services:
 - 1. provided by any **Insured** to others as a lawyer, mediator, arbitrator or notary public but solely for services on behalf of the **Named Insured** or Predecessor Firm designated in the Declarations; or
 - performed by any Insured as an administrator, conservator, receiver, executor, guardian, trustee, or
 in any other fiduciary capacity, but only if the act or omission in dispute is in the rendering of services
 ordinarily performed as a lawyer and then only to the extent that such services are on behalf of and
 inure to the benefit of the Named Insured or any Predecessor Firm designated in the Declarations.

W. "Property Damage" means:

- 1. physical injury to or destruction of any tangible property, including the loss of use thereof; or
- 2. loss of use of tangible property which has not been physically injured or destroyed;
- X. "Retroactive Date" means the date stated in the Declarations as such.
- Y. "Service Provider" means a business the Insured does not own, operate, or control, but that the Insured hires for a fee pursuant to a written contract to perform services related to the conduct of the Insured's business, including but not limited to,
 - 1. maintaining, managing, or controlling the **Insured's Computer Systems**;
 - 2. hosting or facilitating the Insured's Internet website; or
 - 3. providing other Technology Services to the Insured.
- Z. "Unauthorized Access" means the gaining of access to the Insured's Computer System by an unauthorized person or persons, or by an authorized person or persons in an unauthorized manner.
- AA. "Unauthorized Use" means the use of the Insured's Computer System by a person unauthorized by the Insured or a person authorized by the Insured who uses the Insured's Computer System for a purpose which is not intended by the Insured.
- BB. "Wrongful Act" means any actual or alleged negligent act, error, or omission committed or attempted in the rendering or failing to render Professional Services by any Insured on behalf of the Named Insured, including but not limited to Personal Injury.
- CC. "Technology Services" means any electronic or computer-based network services, including
 - 1. design, analysis, development, integration, installation, programming, conversion, service, **Network Security**, support, maintenance, repair, sale, or resale of **Computer Systems**, computer networks, electronic systems, computer software, computer hardware, or computer firmware;
 - 2. database design and the collection, compilation, processing, warehousing, mining, storage, management, or analysis of electronic data;
 - 3. information technology consulting, management, education, or training;
 - 4. Telecommunications Services; or
 - 5. Internet services, including:
 - a. Internet access provision, application service provision, domain name registration, or the provision of search engine, web browser, or electronic mail services;
 - b. website design, programming, hosting, managing, or maintenance;

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- c. e-commerce transaction services, electronic exchange services, auction services, managed and **Network Security** services, web portal services; and
- the development, design, and maintenance of chat rooms, blogs, e-mail services or bulletin boards.
- DD. "Telecommunications Services" means local, regional and long distance wire line and wireless dial tone access and switching services, toll free services, voice mail, call forwarding, call waiting and caller 10; ground based satellite communication services; DSL, ISDN and VoIP services; video conferencing services; paging services; basic wire maintenance; 911 emergency services; directory services and operator assistance; analysis, design, integration and conversion of telecommunication systems; directory publishing; or project management or consulting services related to any matter described in this definition.
- EE. "Retention" means the Self-Insured Retention identified in the Declarations or the Deductible identified in the Declarations, whichever the Named Insured has opted to purchase, as indicated in the Declarations.

III. EXCLUSIONS

This Policy shall not apply to any Damages or Claims Expenses incurred with respect to any Claim:

- A. based upon or arising out of any actual or alleged dishonest, criminal, intentional, malicious or fraudulent act, error or omission or any willful violation of any statute or regulation by an **Insured**, if a final adjudication adverse to such **Insured** establishes such a dishonest, criminal, intentional, malicious or fraudulent act, error or omission or willful violation.
- B. for **Bodily Injury** to, or sickness, disease or death of any person, or to **Property Damage**; however, this Exclusion shall not apply to emotional distress or mental anguish caused (i) by **Professional Services**; or (ii) a **Privacy Event** and Insuring Agreement B is purchased;
- C. based upon or arising out of any written demand, litigation, proceeding, administrative action or hearing brought prior to or pending as of the Prior and Pending Litigation Date as stated in the Declarations as well as any future litigation, proceeding, administrative action or hearing based upon any such pending or prior litigation, proceeding, administrative action or hearing or derived from the same or similar essential facts or circumstances underlying or alleged in any such pending or prior litigation, proceeding, administrative action or hearing:
- D. based upon or arising out of any circumstance, if written notice of such circumstance has been given under any policy of which this Policy is a direct or indirect renewal or replacement and if such prior policy affords coverage (or would afford such coverage except for the exhaustion of its limits of liability) for such Claim, in whole or in part, as a result of such notice;
- E. based upon or arising out of any actual or alleged violation of the Employee Retirement Income Security Act of 1974, and amendments thereto, or similar provisions of any federal, state or local statute or common law;
- F. based upon or arising out of any gaining by the **Insured** of any profit, remuneration or advantage to which such **Insured** was not legally entitled, including the disgorgement of any such profit, remuneration or financial advantage by the **Insured**, if a final adjudication adverse to such **Insured** establishes such conduct:
- G. based upon or arising out of any actual or alleged liability assumed by the **Insured** in any express, implied, actual, constructive, oral or written contract, warranty, guarantee or promise, including liquidated damages or penalties of any nature pursuant to a contract or agreement of any kind, but this exclusion shall not apply to liability of the **Insured** which would exist in the absence of such contract or agreement;

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- H. based upon or arising out of any actual or alleged discrimination, humiliation or harassment, including but not limited to a **Claim** based on an individual's race, creed, color, age, gender, national origin, religion, disability, marital status or sexual preference;
- based upon or arising out of any actual or alleged activities of an **Insured** as, or an **Insured** acting in, the capacity as:
 - 1. an officer, director, partner, trustee or employee of a pension, welfare, profit sharing, mutual or investment trust or fund, charitable organization, corporation or business enterprise, other than the **Named Insured**:
 - 2. a public official, employee, or agent of a governmental body, subdivision, or agency, unless the **Insured** is deemed to be a public official, employee, or agent of such entity solely by virtue of rendering **Professional Services** to it; or
 - 3. a fiduciary under the Employee Retirement Income Security Act of 1974, and amendments thereto, or similar provisions of any federal, state or local statute or common law;
- J. based upon or arising out of the **Insured's** actual or alleged intentional failure to disclose the loss of **Personal Information** in violation of any law or regulation. Solely with respect to the applicability of this exclusion under Insuring Agreement B., only facts pertaining to and knowledge possessed by any principal, partner, officer, director or organizational equivalent of an **Insured** shall be imputed to other **Insureds**;
- K. based upon or arising out of any actual or alleged certification or acknowledgment by an **Insured** in the capacity as a notary public of a signature on a document which the **Insured** did not personally witness being placed on the document;
- L. based upon or arising out of the actual, alleged or threatened discharge, dispersal, release or escape of smoke, vapors, soot, fumes, acids, alkalis, toxic chemicals, liquids or gases, waste materials or other irritants, contaminants or pollutants into or upon the land, the atmosphere or any watercourse or body of water, including an aquifer or groundwater;
- M. based upon or arising out of any actual or alleged species of fungi, including mold, mildew and any mycotoxins, mold allergens, spores, scents or byproducts produced or released by fungi;
- N. by any **Insured** under this insurance against another **Insured**;
- O. made against any **Insured** as the beneficiary or distributee of any trust or estate;

IV. TERRITORY

This Policy applies to any **Wrongful Act** committed by the **Insured** anywhere in the world, provided that suit is brought or **Claim** is made within the United States, its territories and possessions.

V. LIMITS OF LIABILITY

- A. The liability of the **Company** for all **Claim Expenses** and **Damages** for each **Claim** first made against the **Insured** and reported to the **Company** during the **Policy Period**, the Automatic Extended Reporting Period or the Optional Extended Reporting Period, if purchased, shall not exceed the amount stated in the Declarations for each **Claim**.
- B. The total liability of the **Company** for all **Claim Expenses** and **Damages** for all **Claims** first made against the **Insured** and reported to the **Company** during the **Policy Period**, the Automatic Extended Reporting Period or the Optional Extended Reporting Period, if purchased, shall not exceed the amount stated in the Declarations as **Policy Period Aggregate**.

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- C. The Limit of Liability for Claims first made and reported during the Automatic Extended Reporting Period or the Optional Extended Reporting Period shall be part of, and not in addition to the Limit of Liability as stated in the Declarations and as stated above. If any Insured has purchased or does purchase other insurance covering Claims first made and reported during the Automatic Extended Reporting Period or the Optional Extended Reporting Period, the coverage provided under this Policy for such Claims shall apply in excess of such insurance.
- D. The amount shown as Each Claim under Retention shall be applicable to all **Claim Expenses** and **Damages** for each and every **Claim** and shall remain the responsibility of the **Insured** subject to the amount shown as Policy Period Aggregate under Retention on the Declarations. A single Each Claim **Retention** shall apply to **Claims** arising from the same or related **Wrongful Acts**.

If Deductible is shown as Type on the Declarations, the **Insured** will pay to the **Company** all **Claim Expenses** and **Damages** up to the Each Claim amount or Policy Period Aggregate amount, as applicable. Such amount shall be paid by the **Insured** within thirty (30) days of written demand by the **Company**. The Each Claim and Policy Period Aggregate Limits of Insurance shall be reduced by the amount of such deductibles incurred and such deductibles are a part of, and not in addition to, the Limits of Insurance.

If Self-Insured Retention is shown as Type on the Declarations, the **Insured** will pay all **Claim Expenses** and **Damages** up to the Each Claim amount or Policy Period Aggregate amount, as applicable, as a condition precedent to payment of any **Claim Expenses** or **Damages** by the **Company** hereunder. The Each Claim and Policy Period Aggregate shown under Retention for Self-Insured Retention on the Declarations are in addition to the Each Claim and Policy Period Aggregates Limits of Insurance, respectively.

- E. Multiple Insureds, Claims and Claimants. The inclusion herein of more than one Insured shall not operate to increase the Company's Limit of Liability. Claims alleging, based upon, arising out of or attributable to the same Wrongful Act(s) or Interrelated Wrongful Acts shall be treated as a single Claim regardless of whether made against one or more than one Insured. All such Claims, whenever made, shall be considered first made during the Policy Period, the Automatic Extended Reporting Period, or Optional Extended Reporting Period, if purchased, in which the earliest Claim arising out of such Wrongful Act(s) or Interrelated Wrongful Acts was first made, and all such Claims shall be subject to the Limit of Liability and Retention set forth in such Policy.
- F. Subject to all limits of liability described in A., B., C., and E., above, the total liability of the **Company** under any policy or policies not specifically issued as an excess policy for each **Claim** to which this Policy applies shall not exceed the amount stated in the Declarations under Maximum Limit as each **Claim** regardless as to the number or type(s) of coverages or policies, whether issued by the **Company** or any of its affiliates, that apply.

Subject to all limits of liability described in A., B., C., and E., above, the total liability of the **Company** under any policy or policies not specifically issued as an excess policy for all **Claims** to which this Policy applies shall not exceed the amount stated in the Declarations under Maximum Limit as Policy Period Aggregate regardless as to the number or type(s) of coverages or policies, whether issued by the **Company** or any of its affiliates, that apply.

VI. DUTIES IN THE EVENT OF A CLAIM

A. **Notice of Claims.** As a condition precedent to coverage under this Policy, the **Insured** shall provide the **Company** written notice of any **Claim** made against any **Insured** as soon as practicable, but in no event later than: (i) the expiration date of this Policy; (ii) the expiration of the Automatic Extended Reporting Period; or (iii) the expiration of the Optional Extended Reporting Period, if purchased.

In the event a **Claim** is brought against any **Insured**, the **Insured** shall forward to the **Company** every demand, notice, summons, complaint or other process or any threat of an intention to hold the **Insured**

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responsible for any **Wrongful Act** received directly by the **Insured** or by the **Insured's** representatives. Written notice of any **Claim** against any **Insured**, as well as of each demand on or suit against the **Insured**, shall be delivered to the **Company** as follows:

1. By Mail: AmTrust North America

P.O. Box 650767 Dallas, TX 75265-0767

2. **By Fax:** (877) 669-9140

3. By Electronic Mail: professionalclaims@amtrustes.com

B. Assistance and Cooperation of the Insured. The Insured shall cooperate with the Company and upon the Company's request shall (i) provide to the Company copies of documents and such other things held by or available to the Insured which relate to any Claim or to the Wrongful Act, transactions or other events which shall have given rise to such Claim, (ii) submit to examination and interview by a representative of the Company, under oath if required, (iii) attend hearings, depositions and trials, and (iv) assist in effecting settlement, securing and giving evidence, obtaining the attendance of witnesses and in the conduct of suits and other proceedings, as well as in the giving of a written statement or statements to the Company's representatives and meeting with such representatives for the purpose of investigation and/or defense.

The **Insured** shall further cooperate with the **Company** and do whatever is necessary to secure and affect any rights of indemnity, contribution or apportionment which any **Insured** may have. The **Insured** shall exercise the right to either reject or demand the arbitration of any **Claim** made against the **Insured** in accordance with the written instructions of the **Company**. The **Insured** shall not, except at the **Insured's** own cost, make any payment, admit any liability, settle any **Claims**, or assume any obligation, provided, however, if this Policy is subject to a Self-Insured Retention, the **Insured** shall have the right to make any settlement of any **Claim** covered by the terms of this Policy subject to the condition that the aggregate amount of such settlement and of the **Claim Expenses** incurred in connection with such **Claim** shall not exceed the Self-Insured Retention identified in the Declarations.

VII. NOTICE OF CIRCUMSTANCE/CLAIMS MADE EXTENSION

If during the **Policy Period** any **Insured** first becomes aware or has reasonable grounds to suspect that an **Insured** has committed or may have committed a specific **Wrongful Act** for which coverage is otherwise provided hereunder, and provided the **Insured** during the **Policy Period** gives notice to the **Company** of:

- A. the specific Wrongful Act;
- B. the injury or damage which has resulted or may result from such Wrongful Act; and
- C. the circumstances by which the Insured first became aware of or suspected such Wrongful Act;

then any **Claim** that may subsequently be made against any **Insured** arising out of such **Wrongful Act** shall be deemed for the purposes of this insurance to have been made during the **Policy Period**.

VIII. EXTENDED REPORTING PERIODS

A. Automatic Extended Reporting Period. If the Company or the Named Insured shall cancel or refuse to renew this Policy, then the Company shall provide the Named Insured an automatic and noncancellable extension of this Policy, subject otherwise to its terms, Limits of Liability, exclusions and conditions, to apply to Claims first made against the Insured during the ninety (90) days immediately following the effective date of such nonrenewal or cancellation, for any Wrongful Act committed before the effective date of such nonrenewal or cancellation and after the Retroactive Date, and otherwise

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- covered by this insurance. This Automatic Extended Reporting Period shall terminate after ninety (90) days from the effective date of such nonrenewal or cancellation.
- B. Optional Extended Reporting Period. If the Company or the Named Insured shall cancel or refuse to renew this Policy, then the Named Insured, upon payment of an additional premium as set forth herein, shall have the option to extend this Policy, subject otherwise to its terms, Limit of Liability, exclusions and conditions, to apply to Claims first made against the Insured during the Optional Extended Reporting Period as purchased immediately following the effective date of such nonrenewal or cancellation, for any Wrongful Act committed before the effective date of such nonrenewal or cancellation and after the Retroactive Date, and otherwise covered by this insurance. The extension, if purchased, shall be endorsed hereto and shall be referred to as the "Optional Extended Reporting Period." The premium and the extension period for the Optional Extended Reporting Period, if purchased, shall be determined by the Company to be agreed to by the Insured.
- C. The **Named Insured's** option to elect the Optional Extended Reporting Period must be exercised by notice in writing to the **Company** not later than thirty (30) days after the effective date of the nonrenewal or cancellation of this Policy. If the premium for the Optional Extended Reporting Period is not paid within thirty (30) days of the effective date of the nonrenewal or cancellation of this Policy, the option to elect the Optional Extended Reported Period shall be void.
- D. At the commencement of the Optional Extended Reporting Period, the entire premium shall be deemed fully earned, and in the event the **Named Insured** terminates the Optional Extended Reporting Period for any reason, the **Company** shall not be liable to return to the **Named Insured** any portion of the premium for the Optional Extended Reporting Period.
- E. Unless expressly waived by the **Company**, As a condition precedent to the **Named Insured's** option to elect the Optional Extended Reporting Period, any and all premiums and **Retentions** that are due must have been paid and the **Named Insured** must have complied with all other terms and conditions of this Policy. If such conditions precedent are not satisfied or if the notice required under this Section VII. C. is not timely given to the **Company**, the **Named Insured** shall not at a later date be able to exercise such option.
- F. If this Policy is cancelled or nonrenewed due to the nonpayment of premium, the Automatic Extended Reporting Period or Optional Extended Reporting Period shall not be available to any **Insured**. The Automatic Extended Reporting Period or Optional Extended Reporting Period shall not be available to any **Insured**: (i) whose fraud causes this Policy to be cancelled or nonrenewed, or (ii) whose license, right to practice, or right to conduct business has been revoked, suspended by, or surrendered at the request of, any regulating authority.
- G. The fact that the period during which **Claims** must first be made against the **Insured** and reported to the **Company** under this Policy is extended by virtue of any Automatic Extended Reporting Period or Optional Extended Reporting Period shall not in any way increase the Limits of Liability of this Policy.
- H. The first ninety (90) days of the Optional Extended Reporting Period, if purchased, shall run concurrently with the Automatic Extended Reporting Period.
- I. Nonpracticing Reporting Period. If any Insured (except any part time, per diem, of counsel, or independent contract attorney) shall permanently retire or otherwise cease the private practice of law during the Policy Period, then such Insured, upon payment of an additional premium, which shall be determined by the Company and agreed to by the Insured, shall have the option to extend the insurance afforded by this Policy subject otherwise to its terms, limit of liability, exclusions and conditions, to apply to Claims first made against the Insured and reported to the Company during such Nonpracticing Extended Reporting, as elected by such Insured, immediately following the date of the expiration of this Policy or the effective date of this Policy's cancellation, if sooner, hereinafter referred to as the "Nonpracticing Reporting Period." Coverage for the Nonpracticing Reporting Period shall only apply to a Wrongful Act committed or alleged to have been committed by the Insured in rendering or failing to

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render **Professional Services** before the **Insured**'s date of retirement or cessation of the private practice of law and which is otherwise covered by this Policy and, provided further that there is no other insurance in effect on or after the **Insured**'s date of retirement or cessation of the practice of law which covers the **Insured** for such liability or **Claim** and the **Insured** has not engaged in the practice of law since retirement or when he or she otherwise ceased the practice during the **Policy Period**. Any such other insurance shall render coverage for the Nonpracticing Reporting Period inapplicable and of no force or effect, even if the limits of liability of such other insurance may be inadequate to pay all losses and **Claim Expenses** and/or the deductible amount and deductible provisions of such other insurance may be different from those of this Policy.

The extension of coverage for the Nonpracticing Reporting Period shall be endorsed to this Policy, if elected.

As a condition precedent to any **Insured** electing the Nonpracticing Reporting Period, the full annual premium of this Policy and any Retentions that are due must have been paid and all other terms and conditions of this Policy must have been fully complied with. The Nonpracticing Reporting Period shall not be available when any **Insured**'s license or right to practice his or her profession is revoked, suspended by or surrendered at the request of any regulatory or judicial authority.

The **Insured**'s right to elect the Nonpracticing Reporting Period must be exercised by written notice not later than sixty (60) days after the expiration date of this Policy or the effective date of this Policy's cancellation, if sooner. Such notice must indicate the total extension period desired and must include full payment of premium, if any, for such Nonpracticing Reporting Period.

IX. GENERAL CONDITIONS

- A. Subrogation. In the event of any payment under this Policy, the Company shall be subrogated to all the Insured's rights of recovery therefore against any person or organization. The Insured shall execute and deliver instruments and papers and do whatever else is necessary to secure such rights and the Insured shall do nothing to prejudice such rights. Any amount recovered upon the exercise of such rights of subrogation shall be applied as follows: first, to the repayment of expenses incurred toward subrogation; second, to Damages and/or Claim Expenses paid by the Insured in excess of the Limits of Liability hereunder; third, to Damages and/or Claim Expenses paid by the Company; fourth, to Damages and Claim Expenses paid by the Insured in excess of the retention; and last, to repayment of the retention.
- B. Action Against the Company. No action shall lie against the Company unless, as a condition precedent thereto, the Insured shall have fully complied with all the terms of this Policy, nor until the amount of the obligation of the Insured to pay shall have been fully and finally determined either by judgment against the Insured after actual trial or by written agreement of the Insured, the claimant and the Company. In the event any person or organization or the legal representative thereof has secured a judgment against an Insured and such judgment remains unsatisfied after the expiration of thirty (30) days from the service of notice of entry of the judgment upon the attorney for the Insured, or upon the Insured, and upon the Company, then an action may, except during a stay or limited stay of execution against the Insured on such judgment, be maintained against the Company under this Policy for the amount of such judgment to the extent of the insurance afforded by this Policy. Nothing contained in this Policy shall give any person or organization the right to join the Company as a party in any action against any insured to determine the Insured's liability. Bankruptcy or insolvency of any Insured or of the Insured's estate shall not relieve the Company of any of its obligations hereunder.
- C. Application. In issuing this Policy, the Company has relied upon the statements, representations and information contained in the Application. Every Insured acknowledges and agrees that all such statements, representations and information (i) are true and accurate, (ii) were made or provided in order to induce the Company to issue this Policy, and (iii) are material to the Company's acceptance of the risk

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to which this Policy applies. If any of the statements, representations or information in the **Application** are not true and accurate, there shall be no coverage for any **Claim** under this Policy with respect to any **Insured Person** who knew, as of the effective date of the **Policy Period**, of such information that was not truthfully and accurately disclosed in the **Application**. The knowledge of any **Insured Person** shall not be imputed to any other **Insured Person** for the purposes of determining coverage.

- D. False or Fraudulent Claims. If any Insured shall commit fraud in proffering any Claim, whether as to the amount of the Claim or otherwise, this insurance shall be void as to such Insured from the date such fraudulent Claim is proffered.
- E. **Other Insurance.** This insurance shall be excess over any other valid and collectable insurance available to the **Insured** whether such other insurance is stated to be primary, contributory, excess, contingent or otherwise, unless such other insurance is written only as specific excess insurance over the Limit of Liability provided in this Policy.
- F. Changes. Notice to any agent or knowledge possessed by any agent or other person acting on behalf of the Company shall not affect a waiver or a change in any part of this Policy or estop the Company from asserting any right under the terms of this Policy, nor shall the terms of this Policy be waived or changed, except by written endorsement issued to form a part of this Policy.
- G. **Assignment.** Assignment of interest under this Policy shall not bind the **Company** unless its consent is endorsed in writing hereon.
- H. Cancellation. This Policy may be canceled by the Named Insured by mailing or delivering prior written notice to the Company or by surrender of this Policy to the Company. If this Policy is canceled by the Named Insured, the Company shall retain the greater of the customary short rate proportion of the premium hereon or the Earned Minimum Premium set forth in the Declarations. This Policy may also be canceled by or on behalf of the Company by delivering to the Named Insured by registered, certified or other first class mail, or by electronic means, written notice stating when not less than ninety (90) days after the date of such notice the cancellation shall be effective. The proof of delivery of such notice shall be sufficient proof of notice. If this Policy is canceled by or on behalf of the Company, the Company shall retain the pro rata proportion of the premium hereon. The Company may cancel this Policy on ten (10) days notice for nonpayment of premium due.
- I. **Conformity to Statute.** Any terms of this Policy which are in conflict with the terms of any applicable laws construing this Policy are hereby amended to conform to such laws.
- J. **Singular Form of a Word.** Whenever the singular form of a defined word is used herein, the same shall include the plural when required by context.
- K. Named Insured Authorization. By acceptance of this Policy, the Named Insured agrees to act on behalf of every Insured with respect to the payment or return of premium, the receipt and acceptance of any endorsements, the cancellation of the Policy, the negotiation of renewal, and the giving and receiving of any notice provided for by the terms and conditions of this Policy.
- L. Mergers and Acquisitions.
 - If, during the Policy Period, the Named Insured acquires a majority of the assets of another entity, creates another entity, or acquires any entity by merger into or consolidation with the Named Insured, such entity shall not be covered under this Policy unless the Insured, prior to such acquisition or creation:
 - a. gives written notice of such acquisition or creation to the **Company**;
 - b. pays any additional premium required by the Company; and
 - c. agrees to any additional terms and conditions of this Policy as required by the Company.

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- 2. If, during the **Policy Period**, any of the following events occur:
 - a. the acquisition of the Named Insured, or all of or substantially all of its assets, by another entity, or the merger or consolidation of the Named Insured into or with another entity such that the Named Insured is not the surviving entity; or
 - b. the obtaining by any person, entity or affiliated group of persons or entities of the right to elect, appoint or designate at least 50% of the partners, principals, or directors of the **Named Insured**,

then, coverage under this Policy will continue in full force and effect until the termination of this Policy, but only with respect to **Claims** for **Wrongful Acts** taking place before such event. Coverage under this Policy will cease as of the effective date of such event with respect to **Claims** for **Wrongful Acts** taking place after such event.

M. **Bankruptcy.** The bankruptcy or insolvency of the **Insured s**hall not relieve the **Company** of its obligations nor deprive the **Company** of its rights or defenses under this Policy.

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POLICY NUMBER: AES1058242 01

PROFESSIONAL LIABILITY AES PL 014 01 14

POLICYHOLDER'S GUIDE TO REPORTING A PROFESSIONAL LIABILITY CLAIM

- A. As soon as you are aware of an event that will give rise to a claim being made against you, please be sure to immediately report the matter to AmTrust North America. Be sure to include your policy number and the name of the insured as it is stated on the policy.
- B. New claims may be reported 24/7 to **AmTrust North America** as follows:

1. By Mail: AmTrust North America

P.O. Box 650767

Dallas, TX 75265-0767

2. **By Fax:** (877) 669-9140

3. **By Electronic Mail:** professionalclaims@amtrustes.com

4. **By Telephone:** (866) 272-9767

C. AmTrust North America Claim Office may be reached as follows:

1. **By Mail:** AmTrust North America

135 S. LaSalle St. Suite 1925

Chicago, IL. 60603

2. **By Telephone:** Jay Fenton 312-803-6083

Paul Poppish 312-803-4630

3. **By Fax:** 312-781-0423

POLICY NUMBER: AES1058242 01

PROFESSIONAL LIABILITY AES PL 017 01 14

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

TOTAL TERRORISM EXCLUSION

In consideration of the premium charged, it is hereby understood and agreed that this Policy does not apply to any **Claim** based upon, arising out of, or involving in any way "an act of terrorism" as defined in the "U.S. Terrorism Risk Insurance Act of 2002" as amended.

All other terms and conditions remain unchanged.

POLICY NUMBER: AES1058242 01

PROFESSIONAL LIABILITY AES PL 031 01 14

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

NUCLEAR ENERGY LIABILITY EXCLUSION

In consideration of the premium charged it is hereby understood and agreed that:

- I. This Policy does not apply:
 - A. Under any coverage part, to **Bodily Injury** or **Property Damage**
 - 1. with respect to which an **Insured** under this Policy is also an insured under a nuclear liability policy issued by Nuclear Energy Liability Insurance Association, Mutual Atomic Energy Liability Underwriters or Nuclear Insurance Association of Canada, or would be an Insured under any such policy but for its termination upon exhaustion of its limit of liability; or
 - 2. resulting from the hazardous properties of nuclear material and with respect to which (a) any person or organization is required to maintain financial protection pursuant to the Atomic Energy Act of 1954, or any law amendatory thereof, or (b) the **Insured** is, or had this Policy not been issued would be, entitled to indemnity from the United States of America, or any agency thereof, under any agreement entered into by the United States of America, or any agency thereof, with any person or organization.
 - B. Under any Medical Payments Coverage, or any Supplementary Payments Provision relating to first aid, to expenses incurred with respect to **Bodily Injury** resulting from the hazardous properties of nuclear material and arising out of the operation of a nuclear facility by any person or organization.
 - C. Under any Liability Coverage, to **Bodily Injury** or **Property Damage** resulting from the hazardous properties of nuclear material, if
 - 1. the nuclear material (a) is at any nuclear facility owned by, or operated by or on behalf of, an **Insured** or (b) has been discharged or dispersed therefrom;
 - 2. the nuclear material is contained in spent fuel or waste at any time possessed, handled, use, processed, stored, transported or disposed of by or on behalf of an **Insured**; or
 - 3. the Bodily Injury or Property Damage arises out of the furnishing by an Insured of Professional Services, materials, parts or equipment in connection with the planning, construction, maintenance, operation or use of any nuclear facility, but if such facility is located within the United States of America, its territories or possessions or Canada, this Exclusion (3) applies only to property damage to such nuclear facility and any property threat
- II. As used in this endorsement:

[&]quot;hazardous properties" include radioactive, toxic or explosive properties;

[&]quot;nuclear material" means source material, special nuclear material or by-product material;

"source material," "special nuclear material," and "by-product material" have the meanings given them in the Atomic Energy Act of 1954 or in any law amendatory thereof,

"spent fuel" means any fuel element or fuel component, solid or liquid, which has been used or exposed to radiation in a nuclear reactor:

"waste" means any waste material (1) containing by-product material and (2) resulting from the operation by any person or organization of any nuclear facility included within the definition of nuclear facility under Paragraph (a) or (b) thereof,

"nuclear facility" means:

- 1. any nuclear reactor,
- 2. any equipment or device designed or used for (a) separating the isotopes of uranium or plutonium, (b) processing or utilizing spent fuel, or (c) handling, processing or packaging waste,
- 3. any equipment or device used for the processing, fabricating or alloying of special nuclear material if at any time the total amount of such material in the custody of the **Insured** at the premises where such equipment or device is located consists of or contains more than 25 grams of plutonium or uranium 233 or any combination thereof, or more than 250 grams of uranium 235,
- 4. any structure, basin, excavation, premises or place prepared or used for the storage or disposal of waste, and includes the site on which any of the foregoing is located, all operations conducted on such site and all premises used for such operations;

"nuclear reactor" means any apparatus designed or used to sustain nuclear fission in a self-supporting chain reaction or to contain a critical mass of fissionable material;

"Property Damage" is amended to include all forms of radioactive contamination of property.

All other terms and conditions remain unchanged.

POLICY NUMBER: AES1058242 01 PI

PROFESSIONAL LIABILITY AES PL 043 01 14

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

SPECIFIC CLAIM EXCLUSION

In consideration of the premium charged, it is hereby understood and agreed that this Policy does not apply to any **Claim** based upon, arising out of, directly or indirectly resulting from, in consequence of, or in any way involving:

Schedule



All other terms and conditions remain unchanged.

POLICY NUMBER: AES1058242 01

PROFESSIONAL LIABILITY
AES PL 050 01 14

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

MINIMUM RETAINED PREMIUM

It is hereby understood and agreed that paragraph IX.H. is deleted in its entirety and replace with the following:

Section IX. GENERAL CONDITIONS

H. Cancellation. This Policy may be canceled by the Named Insured by mailing or delivering prior written notice to the Company or by surrender of this Policy to the Company. If this Policy is canceled by the Named Insured, the Company shall retain the greater of the customary short rate proportion of the premium hereon or \$37,556 ____. This Policy may also be canceled by or on behalf of the Company by delivering to the Named Insured by registered, certified or other first class mail, or by electronic means, written notice stating when not less than ninety (90) days after the date of such notice the cancellation shall be effective. The proof of delivery of such notice shall be sufficient proof of notice. If this Policy is canceled by or on behalf of the Company, the Company shall retain the pro rata proportion of the premium hereon. The Company may cancel this Policy on ten (10) days notice for nonpayment of premium due.

All other terms and conditions remain unchanged.

POLICY NUMBER: AES1058242 01

PROFESSIONAL LIABILITY AES PL 067 01 14

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

COVERAGE ENHANCEMENTS FOR PREFERRED RISKS LAWYERS

In consideration of the premium charged, it is hereby understood and agreed that this Policy shall be amended as follows:

1. The following insuring agreements shall be added to Section I. of this Policy:

Section I. INSURING AGREEMENTS

- F. Supplementary Payments. The Company will reimburse the Insured up to \$1,000 for loss of earnings to each Insured for each day or part of a day such Insured is in attendance or in preparation, at the request of the Company, at a trial, hearing or arbitration proceeding, involving a Claim against such Insured. The maximum amount payable by the Company hereunder shall be \$25,000 despite the number of Insureds, the number of days the Insured is in attendance, or the number of trials, hearings or arbitration proceedings that the Insured is required to attend.
- G. Crisis Event Expenses. If during the Policy Period the Named Insured experiences a Crisis Event, the Company will reimburse the Insured for Crisis Event Expenses incurred in responding to such Crisis Event. The maximum payment by the Company pursuant to this coverage shall be \$100,000 for each Policy Period regardless of the number of Crisis Events or Insureds. Any payment by the Company pursuant to this coverage shall not apply to the applicable Retention, but shall reduce and be subject to the Limits of Liability. The Company shall not pay Damages pursuant to this coverage.
- H. Pre-Claim Assistance Coverage. If during the Policy Period the Insured gives notice to the Company under Section VII., NOTICE OF CIRCUMSTANCE/CLAIMS MADE EXTENSION, the Company will pay all expenses incurred by the Company or by the Insured with the Company's consent resulting from any investigation of the Wrongful Act involved in the notice. The Company will pay such expenses under this provision only until a Claim is made against the Insured arising out of such Wrongful Act. However, the maximum amount payable, regardless of the number of notices reported or the number of Insureds subject to all notices shall be \$10,000 per Policy Period. Any payment by the Company pursuant to this coverage shall not apply to the Retention, but shall reduce and be subject to the Limits of Liability.
- 2. The following shall be added to **Section V. D.**:
 - If the **Company** and the **Insured** agree to use arbitration or mediation to resolve a **Claim**, and the **Company** and the **Insured** subsequently resolve the **Claim** by arbitration or mediation, then the **Retention** obligation of the **Insured** shall be reduced by fifty percent (50%) to a maximum reduction of \$25,000.
- 3. **Section I. D.**, of this Policy shall be deleted in its entirety and replaced with the following:
 - D. Consent to Settle. The Insured shall make or cause to be made such investigation and defense as reasonably necessary and, subject to prior written authorization by the Company, may effect settlement. The Company will reimburse the Insured for Claim Expenses and Damages in excess of the applicable Retention as set forth in the Declarations, if any, and subject to the applicable Limits of Liability set forth in the Declarations. The Company shall have the right to make any separate investigation it deems necessary and, with the written consent of the Insured, make any settlement of a Claim covered by this Policy. If the Company recommends settlement or compromise of a Claim, and the Insured refuses to give written consent to settlement as recommended by the Company, then the Insured thereafter shall negotiate or defend such Claim independently of the Company and on the

Insured's own behalf. In such event, the **Insured** shall be solely responsible for fifty percent (50%) of all **Claim Expenses** incurred or paid by the **Insured** after the date the **Insured** refused to consent to settlement as recommended by the **Company**, and the **Insured** shall also be responsible for fifty percent (50%) of all **Damages** in excess of the amount for which settlement could have been made as recommended by the **Company**; provided that the **Company's** liability under this Policy for such **Claim** shall not exceed the remaining portion of the applicable Limits of Liability.

4. Section II.D., Section II.V., and Section II. BB. shall be deleted in their entirety and replaced with the following:

Section II. DEFINITIONS

D. Claim Expenses means:

- 1. fees charged by any lawyer selected by mutual agreement between the **Company** and the **Insured**. However, if the **Company** and the **Insured** cannot agree on the selection of the lawyer after a good faith attempt, the **Company** shall select the lawyer; and
- 2. all other fees, costs and expenses resulting from the investigation, and defense of a Claim, if incurred by the Company or by the Insured with the written consent of the Company. Claims Expenses shall not include compensation of any employee or officer of the Insured or any supervisory counsel retained by the Insured. The determination by the Company as to the reasonableness of Claims Expenses shall be conclusive on the Insured.

V. Professional Services means:

- services provided by any Insured to others as a lawyer, mediator, arbitrator, notary public or Lobbyist but solely for services on behalf of the Named Insured or Predecessor Firm designated in the Declarations; or
- 2. investment advisor activities performed by any Insured as an administrator, conservator, receiver, executor, guardian, trustee, but only if the act or omission in dispute is directly related to the rendering of services ordinarily performed as a lawyer, and then only to the extent that such services are on behalf of and inure to the benefit of the Named Insured or Predecessor Firm designated in the Declarations. It is agreed that a sublimit of liability of \$100,000 shall apply to investment advisor activities and this amount shall be part of and not in addition to the Limit of Liability stated on the Declarations; or
- 3. services performed by any Insured as an administrator, conservator, receiver, executor, guardian, trustee, or in any other fiduciary capacity, but only if the act or omission in dispute is in the rendering of services ordinarily performed as a lawyer and then only to the extent that such services are on behalf of and inure to the benefit of the Named Insured or Predecessor Firm designated in the Declarations.
- **BB.** Wrongful Act means any actual or alleged act, error, or omission committed or attempted in the rendering or failing to render **Professional Services**, **Non-Profit Services** or **Publishing** by any **Insured** on behalf of the **Named Insured**, including but not limited to **Personal Injury**.
- 5. The following definitions shall be added to **Section II.** of this Policy:

Section II. DEFINITIONS

FF. Crisis Event means any:

- Wrongful Act;
- **2.** death, departure or debilitating illness of a member of the board of managers, director, partner, officer, principal, risk manager, or in-house general counsel of the **Named Insured**:
- 3. potential dissolution of the **Named Insured**;
- 4. incident of workplace violence at any of the Named Insured's offices; or
- **5.** other event, that the **Named Insured** reasonably believes will have a material adverse effect upon the **Named Insured's** reputation.

- **GG.** Crisis Event Expenses means reasonable fees, costs, and expenses incurred by the Named Insured for consulting services provided by a public relations firm to the Named Insured in response to a Crisis Event. The determination by the Company as to the reasonableness of Crisis Event Expenses shall be conclusive on the Insured.
- **HH.** Lobbyist means a lawyer who is registered in accordance with any federal or state statute governing the conduct of lobbyists.
- **II. Non-Profit Entity** means any non-profit corporation, community chest, fund or foundation that is exempt from federal income tax under Section 501(c)(3) of the Internal Revenue Code.
- JJ. Non-Profit Services means services provided by any Insured while serving in the capacity as a:
 - 1. director, officer or committee member of an attorneys' bar association; or
 - 2. director, officer or trustee of a Non-Profit Entity;

but solely for services provided on behalf of the **Named Insured** or Predecessor Firm designated in the Declarations.

- **KK. Publishing** means creating and producing any material directly related to the practice of law in any format for distribution or sale to others, including preparing materials, or presenting seminars, for continuing legal education credit, provided that such activity is performed on behalf of, and with the consent of, the **Named Insured** or Predecessor Firm designated in the Declarations.
- 6. Section VIII. I., shall be deleted and replaced with the following:

Section VIII. EXTENDED REPORTING PERIODS

I. Nonpracticing Reporting Period. If any Insured (except any part time, per diem, of counsel, or independent contract attorney) shall permanently retire or otherwise cease the private practice of law during the **Policy Period**, then such **Insured**, upon payment of an additional premium set forth herein, shall have the option to extend the insurance afforded by this Policy subject otherwise to its terms, limits of liability, exclusions and conditions, to apply to Claims first made against the Insured and reported to the Company during (a) 12 months, (b) 24 months, or (c) 36 months, as elected by such **Insured,** immediately following the date of the expiration of this Policy or the effective date of this Policy's cancellation, if sooner, hereinafter referred to as the "Nonpracticing Reporting Period." Coverage for the Nonpracticing Reporting Period shall only apply to a Wrongful Act committed or alleged to have been committed by the Insured in rendering or failing to render Professional Services before the Insured's date of retirement or cessation of the private practice of law and which is otherwise covered by this Policy and, provided further that there is no other insurance in effect on or after the **Insured's** date of retirement or cessation of the practice of law which covers the **Insured** for such liability or Claim and the Insured has not engaged in the practice of law since retirement or when he or she otherwise ceased the practice during the Policy Period. Any such other insurance shall render coverage for the Nonpracticing Reporting Period inapplicable and of no force or effect, even if the limits of liability of such other insurance may be inadequate to pay all losses and Claim Expenses and/or the deductible amount and deductible provisions of such other insurance may be different from those of this Policy.

The extension of coverage for the Nonpracticing Reporting Period shall be further endorsed to this Policy, if elected.

The premium for the Nonpracticing Reporting Period, if elected by the **Insured**, shall be (a) 100% for 12 Months, (b) 135% for 24 Months, and (c) 150% for 36 Months, of the full annual premium per insured lawyer for this Policy. This additional premium shall be waived once the **Insured** maintains three (3) consecutive years of coverage with the **Company**.

However, any lawyer (i) who qualifies as an **Insured** and who dies, except by suicide, or (ii) who was the sole proprietor, partner (including the shareholder of an incorporated partner), shareholder, member or employed lawyer of the **Named Insured** and who becomes **Totally and Permanently Disabled**, shall be entitled to a Nonpracticing Reporting Period at no additional premium conditioned on the following:

- the Insured was employed by the Named Insured during the Policy Period and suffered death or was Totally and Permanently Disabled during the Policy Period;
- 2. in the event the **Insured** is **Totally and Permanently Disabled**, the **Insured** was totally and continuously disabled from practicing law for a minimum of six months prior to the election of the Nonpracticing Reporting Period option; and
- satisfactory written evidence of the Insured's death or that the Insured is Totally and Permanently Disabled is provided to the Company within ninety (90) days following the death or disability.

For purposes of this endorsement only, "Totally and Permanently Disabled" is defined as follows:

"Totally and Permanently Disabled" means:

- **1.** A person cannot engage in any substantial gainful activity because of a physical and/or mental condition; and
- 2. A doctor determines said condition(s) has lasted or can be expected to last continuously for at least a year or can lead to death.

The Limits of Liability stated in the Declarations and described in **Section V. LIMITS OF LIABILITY** of this Policy shall not be reinstated for **Claims** first made against the **Insured** during the Nonpracticing Reporting Period, if elected by such **Insured**.

POLICY NUMBER: AES1058242 01

PROFESSIONAL LIABILITY AES PL 088 01 14

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

OPTIONAL EXTENDED REPORTING PERIOD AMENDMENT

In consideration of the premium charged, it is hereby understood and agreed that Section VIII. B. of this Policy shall be deleted in its entirety and replaced with the following:

SECTION VIII. EXTENDED REPORTING PERIODS

B. Optional Extended Reporting Period. If the Company or the Named Insured shall cancel or refuse to renew this Policy, then the Named Insured, upon payment of an additional premium as set forth herein, shall have the option to extend this Policy, subject otherwise to its terms, Limits of Liability, exclusions and conditions, to apply to Claims first made against the Insured during the 12, 24, 36, 48, or 60 months as purchased immediately following the effective date of such nonrenewal or cancellation, for any Wrongful Act committed before the effective date of such nonrenewal or cancellation and after the Retroactive Date, and otherwise covered by this insurance. The extension, if purchased, shall be referred to as the "Optional Extended Reporting Period." The premium for the Optional Extended Reporting Period, if purchased, shall be 12 months at 100%, 24 months at 150%, 36 months at 175%, 48 months at 200%, or 60 months at 250% of the full annual premium for this Policy, plus any additional premium owed for this Policy

POLICY NUMBER: AES1058242 01 PROFESSIONAL LIABILITY
AES PL 134 10 15

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

MODIFIED CANCELLATION PROVISION – NONPAYMENT OF PREMIUM ONLY

In consideration of the premium charged, it is hereby understood and agreed that **IX. GENERAL CONDITIONS**, **H.** is deleted in its entirety and replaced with the following:

Section IX. GENERAL CONDITIONS

H. **Cancellation.** This Policy may be canceled by the **Named Insured** by mailing or delivering prior written notice to the **Company** or by surrender of this Policy to the **Company**. If this Policy is canceled by the **Named Insured**, the **Company** shall retain the greater of the customary short rate proportion of the premium hereon or the Earned Minimum Premium set forth in the Declarations.

The **Company** may cancel this Policy on ten (10) days notice for nonpayment of premium due by delivering to the **Named Insured** by registered, certified or other first class mail, or by electronic means, written notice. The proof of delivery of such notice shall be sufficient proof of notice. If this Policy is canceled by or on behalf of the **Company**, the **Company** shall retain the pro rata proportion of the premium hereon.

POLICY NUMBER: AES1058242 01

PROFESSIONAL LIABILITY AES PL 138 10 15

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

COVERAGE FOR PREDECESSOR FIRMS

In consideration of the premium charged, it is hereby understood and agreed that the following Predecessor Firms are added to the Policy:

Wachtel, Masyr & Missry, LLP Wachtel & Masyr, LLP

POLICY NUMBER: AES1058242 01 PROFESSIONAL LIABILITY
AES PL 145 08 16

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

MODIFIED PRIOR & PENDING EXCLUSION

This endorsement modifies the insurance provided under the following:

LAWYERS' PROFESSIONAL LIABILITY POLICY

Section III. EXCLUSIONS, C. is deleted in its entirety and replaced with the following:

C. based upon, arising out of, or attributable to any written demand, litigation, proceeding, administrative action or hearing known or reasonably foreseen by any Insured brought prior to or pending as of the Prior and Pending Litigation Date as stated in the Declarations, as well as any future litigation, proceeding, administrative action or hearing based upon any such pending or prior litigation, proceeding, administrative action or hearing or derived from the same or similar essential facts or circumstances underlying or alleged in any such pending or prior litigation, proceeding, administrative action or hearing;

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

IDENTITY RECOVERY COVERAGE

IDENTITY THEFT CASE MANAGEMENT SERVICE AND EXPENSE REIMBURSEMENT

The following is added as an Additional Coverage. If this is being endorsed onto a multi-section form, it is added to the Property section:

IDENTITY RECOVERY COVERAGE

We will provide the Case Management Service and Expense Reimbursement Coverage indicated below if all of the following requirements are met:

- 1. There has been an "identity theft" involving the personal identity of an "identity recovery insured" under this policy; and
- 2. Such "identity theft" is first discovered by the "identity recovery insured" during the policy period for which this Identity Recovery coverage is applicable; and
- 3. Such "identity theft" is reported to us within 60 days after it is first discovered by the "identity recovery insured."

If all three of the requirements listed above have been met, then we will provide the following to the "identity recovery insured":

1. Case Management Service

Services of an "identity recovery case manager" as needed to respond to the "identity theft"; and

2. Expense Reimbursement

Reimbursement of necessary and reasonable "identity recovery expenses" incurred as a direct result of the "identity theft."

This coverage is additional insurance.

EXCLUSIONS

The following additional exclusions apply to this coverage:

We do not cover loss or expense arising from any of the following.

- 1. The theft of a professional or business identity.
- 2. Any fraudulent, dishonest or criminal act by an "identity recovery insured" or any person aiding or abetting an "identity recovery insured", or by any authorized representative of an "identity recovery insured", whether acting alone or in collusion with others. However, this exclusion shall not apply to the interests of an "identity recovery insured" who has no knowledge of or involvement in such fraud, dishonesty or criminal act.
- 3. An "identity theft" that is not reported in writing to the police.

LIMITS

Case Management Service is available as needed for any one "identity theft" for up to 12 consecutive months from the inception of the service. Expenses we incur to provide Case Management Service do not reduce the amount of limit available for Expense Reimbursement coverage.

Expense Reimbursement coverage is subject to a limit of \$15,000 annual aggregate per "identity recovery insured." Regardless of the number of claims, this limit is the most we will pay for the total of all loss or expense arising out of all "identity thefts" to any one "identity recovery insured" which are first discovered by the "identity recovery insured" during a 12-month period starting with the beginning of the present annual policy period. If an "identity theft" is first discovered in one policy period and continues into other policy periods, all loss and expense arising from such "identity theft" will be subject to the aggregate limit applicable to the policy period when the "identity theft" was first discovered.

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Legal costs as provided under item d. of the definition of "identity recovery expenses" are part of, and not in addition to, the Expense Reimbursement coverage limit.

Item e. (Lost Wages) and item f. (Child and Elder Care Expenses) of the definition of "identity recovery expenses" are jointly subject to a sublimit of \$5,000. This sublimit is part of, and not in addition to, the Expense Reimbursement coverage limit. Coverage is limited to wages lost and expenses incurred within 12 months after the first discovery of the "identity theft" by the "identity recovery insured."

Item g. (Mental Health Counseling) of the definition of "identity recovery expenses" is subject to a sublimit of \$1,000. This sublimit is part of, and not in addition to, the Expense Reimbursement coverage limit. Coverage is limited to counseling that takes place within 12 months after the first discovery of the "identity theft" by the "identity recovery insured."

Item h. (Miscellaneous Unnamed Costs) of the definition of "identity recovery expenses" is subject to a sublimit of \$1,000. This sublimit is part of, and not in addition to, the Expenses Reimbursement coverage limit. Coverage is limited to costs incurred within 12 months after the first discovery of the "identity theft" by the "identity recovery insured."

DEDUCTIBLE

Case Management Service is not subject to a deductible.

Expense Reimbursement coverage is subject to a deductible of \$100. Any one "identity recovery insured" shall be responsible for only one deductible under this Identity Recovery Coverage during any one policy period.

CONDITIONS

The following additional conditions apply to this coverage:

A. Help Line

For assistance, the "identity recovery insured" should call the Identity Recovery Help Line at 1-877-645-7434.

The **Identity Recovery Help Line** can provide the "identity recovery insured" with:

- 1. Information and advice for how to respond to a possible "identity theft"; and
- 2. Instructions for how to submit a service request for Case Management Service and/or a claim form for Expense Reimbursement Coverage.

In some cases, we may provide Case Management services at our expense to an "identity recovery insured" prior to a determination that a covered "identity theft" has occurred. Our provision of such services is not an admission of liability under the policy. We reserve the right to deny further coverage or service if, after investigation, we determine that a covered "identity theft" has not occurred.

As respects Expense Reimbursement Coverage, the "identity recovery insured" must send to us, within 60 days after our request, receipts, bills or other records that support his or her claim for "identity recovery expenses."

B. Services

The following conditions apply as respects any services provided by us or our designees to any "identity recovery insured" under this endorsement:

- 1. Our ability to provide helpful services in the event of an "identity theft" depends on the cooperation, permission and assistance of the "identity recovery insured."
- All services may not be available or applicable to all individuals. For example, "identity recovery insureds"
 who are minors or foreign nationals may not have credit records that can be provided or monitored.
 Service in Canada will be different from service in the United States and Puerto Rico in accordance with local conditions.
- 3. We do not warrant or guarantee that our services will end or eliminate all problems associated with an "identity theft" or prevent future "identity thefts."

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DEFINITIONS

With respect to the provisions of this endorsement only, the following definitions are added:

- 1. "Identity Recovery Case Manager" means one or more individuals assigned by us to assist an "identity recovery insured" with communications we deem necessary for re-establishing the integrity of the personal identity of the "identity recovery insured." This includes, with the permission and cooperation of the "identity recovery insured," written and telephone communications with law enforcement authorities, governmental agencies, credit agencies and individual creditors and businesses.
- 2. "Identity Recovery Expenses" means the following when they are reasonable and necessary expenses that are incurred as a direct result of an "identity theft":
 - a. Costs for re-filing applications for loans, grants or other credit instruments that are rejected solely as a result of an "identity theft."
 - b. Costs for notarizing affidavits or other similar documents, long distance telephone calls and postage solely as a result of your efforts to report an "identity theft" or amend or rectify records as to your true name or identity as a result of an "identity theft."
 - c. Costs for credit reports from established credit bureaus.
 - d. Fees and expenses for an attorney approved by us for the following:
 - (1) The defense of any civil suit brought against an "identity recovery insured."
 - (2) The removal of any civil judgment wrongfully entered against an "identity recovery insured."
 - (3) Legal assistance for an "identity recovery insured" at an audit or hearing by a governmental agency.
 - (4) Legal assistance in challenging the accuracy of the "identity recovery insured's" consumer credit report.
 - (5) The defense of any criminal charges brought against an "identity recovery insured" arising from the actions of a third party using the personal identity of the "identity recovery insured."
 - e. Actual lost wages of the "identity recovery insured" for time reasonably and necessarily taken away from work and away from the work premises. Time away from work includes partial or whole work days. Actual lost wages may include payment for vacation days, discretionary days, floating holidays and paid personal days. Actual lost wages does not include sick days or any loss arising from time taken away from self employment. Necessary time off does not include time off to do tasks that could reasonably have been done during non-working hours.
 - f. Actual costs for supervision of children or elderly or infirm relatives or dependants of the "identity recovery insured" during time reasonably and necessarily taken away from such supervision. Such care must be provided by a professional care provider who is not a relative of the "identity recovery insured."
 - g. Actual costs for counseling from a licensed mental health professional. Such care must be provided by a professional care provider who is not a relative of the "identity recovery insured."
 - h. Any other reasonable costs necessarily incurred by an "identity recovery insured" as a direct result of the "identity theft."
 - (1) Such costs include:
 - (A) Costs by the "identity recovery insured" to recover control over his or her personal identity.
 - (B) Deductibles or service fees from financial institutions.
 - (2) Such costs do not include:
 - (A) Costs to avoid, prevent or detect "identity theft" or other loss.
 - (B) Money lost or stolen.
 - (C) Costs that are restricted or excluded elsewhere in this endorsement or policy.
- 3. "Identity Recovery Insured" means the following:
 - a. When the business insured under this policy is a sole proprietorship, the "identity recovery insured" is the individual person who is the sole proprietor of the insured business and their spouse or domestic partner.
 - b. When the entity insured under this policy is a partnership, the "identity recovery insureds" are the current partners.

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- c. When the entity insured under this policy is a corporation or other organization, the "identity recovery insureds" are all individuals having an ownership position of 20% or more of the insured entity. However, if and only if there is no one who has such an ownership position, then the "identity recovery insured" shall be:
 - (1) The chief executive of the insured entity; or
 - (2) As respects a religious institution, the senior ministerial employee.

An "identity recovery insured" must always be an individual person. The entity insured under this policy is not an "identity recovery insured."

- 4. "Identity Theft" means the fraudulent use of the social security number or other method of identifying an "identity recovery insured." This includes fraudulently using the personal identity of an "identity recovery insured" to establish credit accounts, secure loans, enter into contracts or commit crimes.
 - "Identity theft" does not include the fraudulent use of a business name, d/b/a or any other method of identifying a business activity.

All other provisions of this policy apply.

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Privacy Policy

Associated Industries Insurance Company, Inc.

We value your business and trust in us and respect the privacy and confidentiality of your nonpublic personal information.

Our Practices Regarding Privacy and Confidentiality

We are committed to keeping your information secure and confidential, regardless of whether information is received by mail, telephone, Internet or in person.

The nonpublic personal information about you that is collected is utilized only to the extent necessary to effect, deliver, administer or enforce insurance service to you and is disclosed only as permitted by law. We may also disclose certain information to nonaffiliated third parties.

If you prefer that we not disclose nonpublic personal information about you to third parties, you may opt out of those disclosures, that is, you may direct us not to make those disclosures by contacting us at the address and phone number listed below.

Likewise, to the extent we utilize other organizations, such as general agents and third party administrators, to support our business; we require them to abide by the requirements of the applicable privacy laws and by our privacy policy.

Information We Collect

We gather information about you in connection with providing our products and services to you and to support our business operations. This includes information you may provide to us, such as from your insurance application, and information about you from another source, such as a credit bureau.

Information We May Disclose To Affiliates or Third Parties

Except as noted herein, we do not disclose nonpublic personal information unless authorized by you. We may, without authorization but only as permitted or required by law, provide nonpublic personal information about you to persons or organizations both inside and outside of Associated Industries Insurance Company, Inc. in order to fulfill a transaction requested, service policies, investigate and/or handle claims, detect and/or prevent fraud, participate in insurance support organizations, or comply with lawful requests from regulatory or law enforcement authorities or a court of law. These include, for example: affiliated companies, claims adjusters or administrators, insurance agents or brokers, medical providers, program managers, consumer reporting agencies, governmental agencies, auditors, lienholders, mortgagees, and assignees.

Information Confidentiality and Security

We restrict access to nonpublic personal information about you to those employees who need to know that information in order to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

Access to Your Information

You have the right to know what kind of information we keep in our files about you, to have the reasonable access to it and receive a copy. Contact us at the address noted below should you have questions about what information we may have on file. All written requests must include your name, address, telephone number, and a photocopy of a picture ID for identification purposes. We are dedicated to maintaining accurate customer records and shall strive to correct any inaccurate information noted in a timely manner.

Associated Industries Insurance Company, Inc.

Associated Industries Insurance Company, Inc.

P.O. Box 318004

Cleveland, OH 44131-0880 Attention: Privacy Manager